# S U P R I Y A P U J A R I



### CONTACT

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### EXTRA-CURRICU-LUM

- Script writing, Copywriter, Anchoring and Singing at –Akashwani kendra, Pune & 93.5 Red FM, Zee 24 & ABP Maza
- Worked in advertising companies at- Trimitiya & absolute media solution

### EDUCATION

Degree	University / Board	Year	Grade/Percentage
M.A(Music)	Lalit kala Kendra, Pune	2008	'A' (55-64%)
B.A(Music)	Lalit kala Kendra, Pune	2006	'A' (55-59%)
H.S.C	S.N.D.T woman's Collage, Pune	2003	'A' (64%)
S.S.C	Bharti Vidyapith School	2000	'B' (50%)

### EXPERIENCE

#### UPS LOGISTICS PRIVATE LTD JANUARY 2024 – TILL DATE DESIGNATION: Customer Relation Representative JOB DESCRIPTION:

- Managed multitasking in handling different customers with their queries at the same time with the accurate solution.
- Built and maintained excellent customer relationships through timely response to inquiries and going above and beyond to accommodate unusual requests.
- Liaised between clients and vendors and maintained effective lines of communication. Interacted with vendors, contractors and professional services personnel to receive orders, direct activities, and communicate instructions.

#### UPS LOGISTICS PRIVATE LTD

#### JUNE 2022 - DECEMBAR 2024

## **DESIGATION:** Senior Administrative Assistant **JOB DESCRIPTION:**

- Handle EDI & Non EDI Cases of key clients like Apple, Amazon, perkin,Costco,northen boarder etc.
- To check custom clearance related data, based on the correct invoices keyed & verified in into different process.
- Recording incoming shipments for corporate invoices based on mode of transport (air, ocean, on road)
- Executed record filing system to improve document organization and management.
- Received and sorted incoming mail and packages to record, dispatch, or distribute to correct recipient.
- Answered multi-line phone system, routing calls, delivering messages to staff and greeting visitors.
- Facilitated timely delivery of special projects to meet organizational and departmental objectives.