

Shubham Shantaram Patil

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CAREER OBJECTIVE:

Aspire to work in a dynamic organization where there is scope to take up challenges and opportunities to apply problem-solving and logical skills.

Profile Summary:

- Working as an Medicaid process in US-Healthcare Domain in Atos Syntel.
- Client interaction for several issues.
- Good communicator and ability to relate well with people at all levels.
- Flexibility of working well as part of a team and independently.
- Good team player with excellent interpersonal & communication skills.

Work Experience:

Atos Syntel Pvt Ltd (Eviden):

From 12th July 2022- Present Designation

Associate

Team Size 15

Technology

- Responsible for handling client queries,
- Responsible for handling the team members
- Checking member's eligibility as per enrollment application and updating CI (Customer interface).
- Creating tasks in CRM (Customer Relationship Management) for outbound calls to the customers
- Reconciling medicaid billing accounts
- updating members' plans as per the premium amount
- Auditing accounts processed by the team
- Having good knowledge of MS Excel
- Handling team production data
- Responsible for coordinating with supervisors, team leaders and employees as a team management activity.

Key Skills:

- MS Office
- Basic Excel
- Customer Interface (CI)
- Good knowledge of clinical research and pharmacovigilance.
- Leadership skills.

Academic Qualification and Training:

Passing Year	Exam	University/College	Percentage
2021	B. Pharmacy	North Maharashtra University	66.92%
2016	H.S.C	NMU/ SSVPS Science College	57.08%
2014	S.S.C		62.00%

Training:

Training completed in clinical research and pharmacovigilance at Clariwell Globel Services, Pune

Strengths:

- Work Before Deadline
- Reliable
- Team-focused and goal-oriented.

Achievements & Awards

- Awarded as Champ of the Month - 1
- Awarded as Titan Of The Month – 1
- Silver Medal In All India Hockey Tournament -2019

Personal Details:

- Current Address : Flat no.9, Madhuram Apartment, opp Reebel food, Shitole nagar, Old Sangvi, Pune, Pin:411027
- Permanent Address : Flat No 302, Prayag Apartment, Navnath Nagar, Deopur, Dhule 424002.
- Date Of Birth : 31st October 1998
- Marital Status : Unmarried
- Nationality : Indian
- Languages known : English, Hindi, Marathi
- Hobbies : Playing Hockey, Football, Cricket

DECLARATION:

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

Place: Pune

(Shubham Patil)