

Sameer Hulsurkar

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Objective

- Employment with a reputed organization where knowledge and skills can be fully utilized And developed.
- To continuously upgrade knowledge and skills thereby creating value for the organization.
- To achieve a position which gives me an opportunity to experience and extend my knowledge.

Skills

- Quick learner.
- Effective team player with positive attitude and patience.
- Support team and new joiners.
- Readiness to take extra mile to resolve customer's issue.

Work Experience

WNS- from 28-01-2021-23-01-2025

Designation-Senior Associate

Process- Shipping and logistics Back office

- We have to create account creation and maintenance As per customer request
- I am working total 27 Country Main country is France
- I am giving process training to new joiners.
- Resolved queries there and also check quality
- Given feedback
- Handle escalation desk

Wipro-15-03-2015-03.-03-2018

Designation- Senior Associate

Process- Mobility

- We are activated Australian mobile number
- Quality checked for employee and given feedback
- Handled Client call
- Taken new updates from clients And provide users

Education

Education-Completed BA in Economics from Madurai Kamraj University.

Personal Information

- Nationality: Indian
- Marital Status: Married
- Date of Birth: 07 Nov 1988

Declaration: -

I hereby declare that the information above true to the best of my knowledge